



Cape Cod Museum of Art (Coma) Museum Shop Return & Refund Policy

If you are not completely satisfied with your purchase, you may return the merchandise for a replacement, exchange or refund within **30 days of receipt**. Special purchase items may have refund restrictions, contact the Museum Shop at museumshop@ccmoa.org prior to returning such items.

To be eligible for a replacement, exchange or refund, your item must be unused and in the same condition that you received it.

If an item was damaged during shipping, report immediately to the CCMoA Museum Shop at museumshop@ccmoa.org ONLY if you receive a damaged item will we assume the cost of return shipping. Returns for any other reason will be at the customer's expense.

Because the Cape Cod Museum of Art is not responsible for returned merchandise which may become lost in-transit, please consider tracking and insuring your package.

To return an item(s) please follow these steps:

1. Place the item(s) in the condition in which it was received in its original packaging
2. Place packaged item(s) in shipping box/bag
3. Indicate whether you are requesting a Replacement, Exchange or Refund
4. **Include the Packing slip in the package.** indicate reason for return.
5. Ship via **UPS or FedEx to:**

**CAPE COD MUSEUM OF ART
Museum Shop
60 Hope Lane
Dennis, MA 02638**

or Ship via **USPS to:**

**CAPE COD MUSEUM OF ART
Museum Shop
P. O. Box 2034
Dennis, MA 02638**

Once the return request item is received and approved, we will initiate a refund to your credit card (or original method of payment).

Returns are typically processed within 48 business hours of receipt.

Return shipping fees are non-reimbursable for replacements, exchanges or refunds.

If the returned item(s) was a gift, the refund will be credited to the purchaser or you may exchange for a gift card redeemable at the CCMoA Museum Shop.

If you have questions please contact the CCMoA Museum Shop at museumshop@ccmoa.org or call 508.385.4477 x30